



SGC POLICY ON CRACKS

WE DO NOT OFFER ANY WARRANTY OR REPLACEMENT OF BOARDS DUE TO CRACKS, WHICH MAY BE CAUSED BY ANY OF THE FOLLOWING REASONS

- ✓ Poor joist support
- ✓ Incorrect joist level
- ✓ Improper joist spacing
- ✓ Clips screwed at different strength in certain places, which makes the board work because of tension, and causes a crack over time
- ✓ One of the joists can move over time, which can cause slight cracks in the boards.
- ✓ In some rare cases, the boards that are fully surrounded by snow (top, sides and underneath) may be flooded by melting snow then freeze inside the board and cause cracks because of ice expansion

Any hollow composite board has a risk of cracking over time